Transactional API and Web Services

Notification Services that use webhooks to deliver messages to customer-specified endpoints as workflow events occur
- Users can configure endpoints to which notifications should be sent, and select the workflow events that will trigger these notifications

Web Services that allow users to retrieve data using a GET method
- Publication has a Web Services account registered with Editorial Manager
- These accounts will be configured by Client Services
- Publication sends the request in the specified format and results are returned
- Information delivered in either XML or JSON
Notification Services

The following Notification Services are available:

- **Decision notifications** – deliver a message when a Decision event is triggered
- **Task Status notifications** – deliver a message when an ActionManager event is completed
- **Manuscript Submission notifications** – deliver a message when an event related to manuscript submission is triggered
- **Manuscript Transfer notifications** – deliver a message when an event related to manuscript transfer is triggered
Web Services

Request sent to an EM/PM site with one or more document IDs or manuscript numbers:

- Read access to specified standard fields containing submission information
- Read access to specified standard fields containing Author information
- Read access to specified standard fields containing Reviewer information
Publisher System

Stores Manuscript ID

Stores (updated) data

Web Service

Uses “GET” and manuscript ID(s) to request manuscript data

Sends data based on type of request

Workflow

“event”

E.g.

Submission

Notification Service

Customer “end points”

EM/PM

API Interactions
Use Case Example
Funder Notification of Accepted Manuscript

EM/PM

- Manuscript Accepted for Publication

Publisher System

- EM notifies Publisher System of a newly accepted manuscript
- Publisher System requests full manuscript and author details
- EM sends Publisher System all requested data
- Notifies Funder