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EMUG 2023



Courtyard Boston Downtown Hotel June 14-15, 2023







EMUG 2023

Configuration Consultation & Underused Features

The Aries Client Services Team

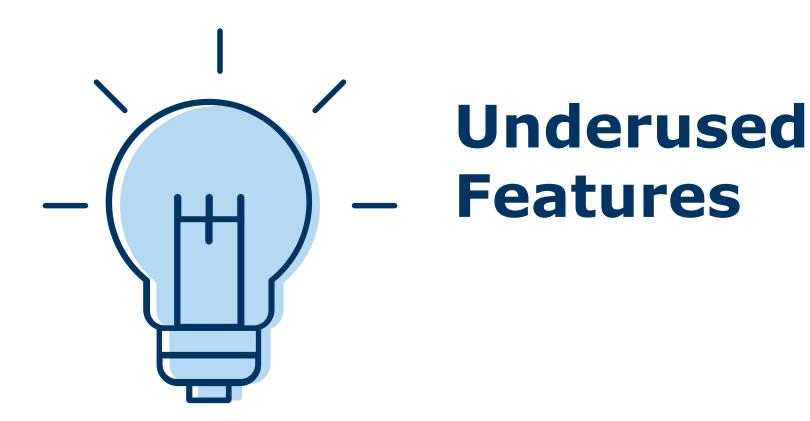
Agenda

Welcome to

EMUG: Day 2

- Underused Features
- Site Audits
- Questions
 - Workflow
 - Configurations
 - Anything we can assist with!





Underused Features

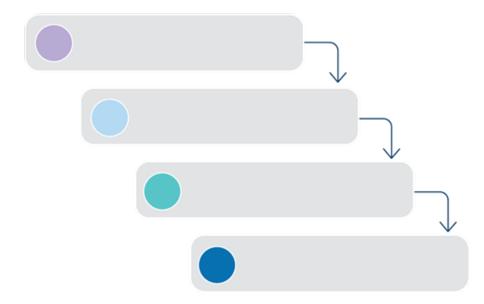
- Required Reviews Reset
- Default Revision Letter Templates for Reviewers
- Editor Chain Templates
- Comments to Author Text Box Reviewer comments appear on the Editor Decision Form
- Merge Fields for comments
- Review Questions and Responses Grid on Editor Decision Form

- Merge Fields for Review Questions and Responses
- Detailed People Notes
- Assign Reviewer Number when Review is submitted
- Restricted File Types
- URL Submission Items



Underused Features

- Change status from 'Required Reviews Complete' to 'Under Review'
- Automatically moves submission to the correct folder(s)













Submissions Requiring Additional Reviewers - Steven Gain

Contents: New and revised submissions requiring additional Reviewers as defined by the publication. These submissions require one of the following actions: 1) Invite Additional Reviewer(s); 2) Make 3) Allow current Reviewers to complete their work. Use the up/down arrows to change the sort order.

Page: 1 of 1 (1 total submissions)

Display 10 ▼ results per page.

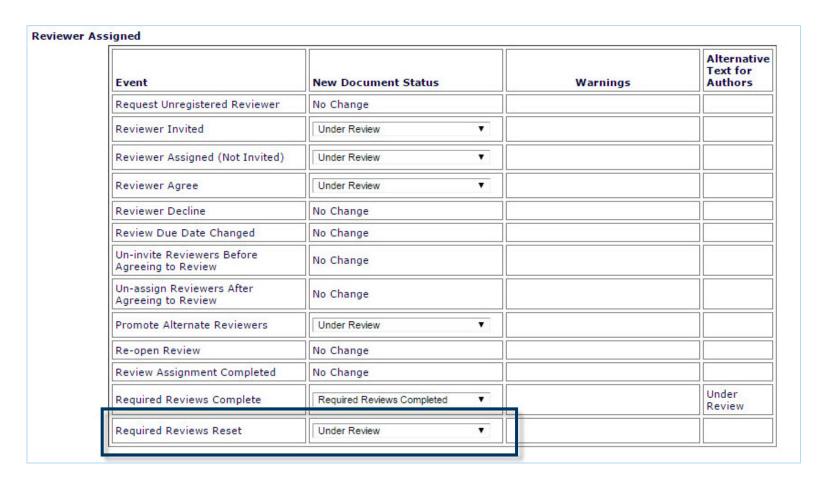
■ Action ▲	Manuscript Number ▲▼	Article Type ▲▼	Section/ Category ▲▼	Article Title ▲▼	Author Name ▲▼	Initial Date Submitted ▲♥	Status Date ▲▼	Current Status ▲▼	Review Status
View Submission Details Initiate Discussion History File Inventory Edit Submission Classifications Assign Editor Unassign Editor Invite Reviewers Solicit Commentary View Reviews and Comments Set Final Disposition Initiate Production Submit Editor's Decision and Comments Send E-mail Linked Submissions	DEMOSGG-00018	EMUG 2017		Underused Features	Scott Farmer	05/22/2017	05/22/2017	Under Review	2 Complete (more)

Page: 1 of 1 (1 total submissions)

Display 10 ▼ results per page.



ActionManager > Document Status





Default Revision Letters for Reviewers

Underused Features

- Templates for new Reviewers and previous Reviewers
- Available for Reviewer Invited, Reviewer Assigned, Reviewer Agree
- Agree and Promote Alternate Reviewer Events in ActionManager

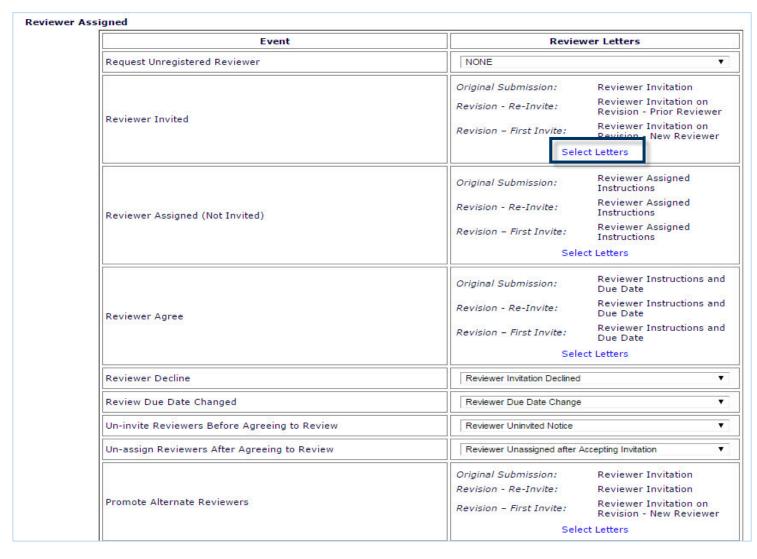


Default Revision Letters

	Scott Farmer "Underused Features"			
u have selected the following people as potential	l Reviewers (more)			
Previously Submitted Reviews				
click the Reviewer's name. Customize each letter fixed copy of that letter that is not affected by su	may include a copy of each review in invitations to new r to edit the review text that will be seen by the Invited F ubsequent changes to your selections.	Reviewer, but		
Current Submission				
Wetsel Amy, PhD, MBA (Original)				
Wetsel Amy, PhD, MBA (Original) Doug Baldwin (Original)				
Doug Baldwin (Original)	Letter		Days to Review	Do Not Invite
Doug Baldwin (Original) Reviewers to Invite	Letter Reviewer Invitation on Revision - Prior Reviewer ▼	Customize	Days to Review	Do Not Invite
Doug Baldwin (Original) Reviewers to Invite		Customize Customize	1000	02_00
Doug Baldwin (Original) Reviewers to Invite Name Wetsel Amy, PhD, MBA ♥ (Reviewer)	Reviewer Invitation on Revision - Prior Reviewer ▼		14	02_00
Name Wetsel Amy, PhD, MBA & (Reviewer) Dean Jones & (Reviewer)	Reviewer Invitation on Revision - Prior Reviewer ▼ Reviewer Invitation on Revision - New Reviewer ▼	Customize	14	
Name Wetsel Amy, PhD, MBA & (Reviewer) Dean Jones & (Reviewer)	Reviewer Invitation on Revision - Prior Reviewer ▼ Reviewer Invitation on Revision - New Reviewer ▼	Customize	14	
Name Wetsel Amy, PhD, MBA & (Reviewer) Dean Jones & (Reviewer) Doug Baldwin & (Reviewer)	Reviewer Invitation on Revision - Prior Reviewer ▼ Reviewer Invitation on Revision - New Reviewer ▼	Customize	14	



Default Revision Letters

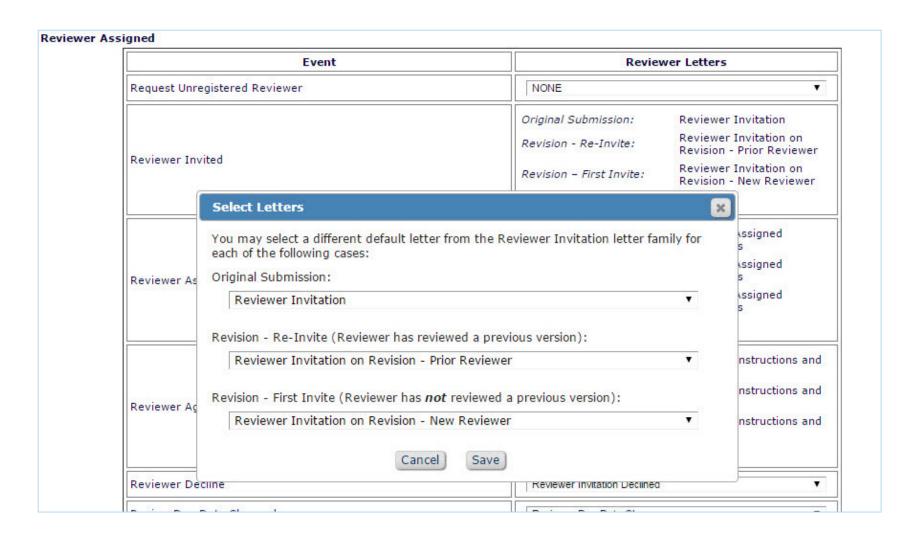


ActionManager >

Reviewer Letters



Default Revision Letters



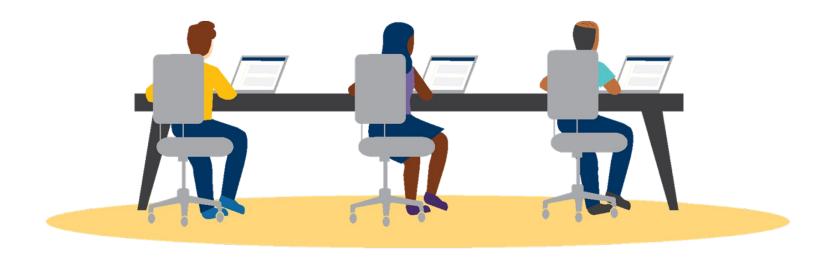
ActionManager >

Reviewer Letters

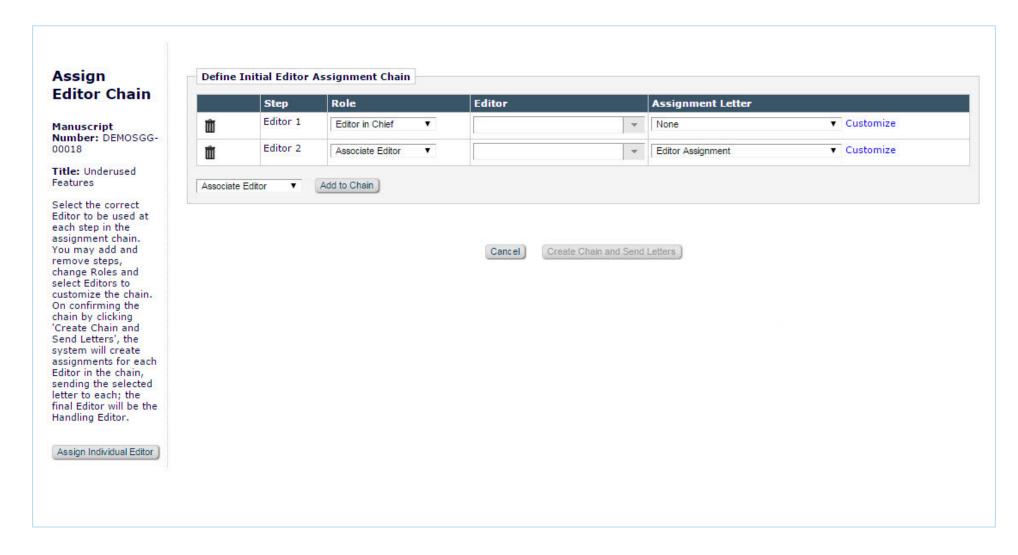


Underused Features

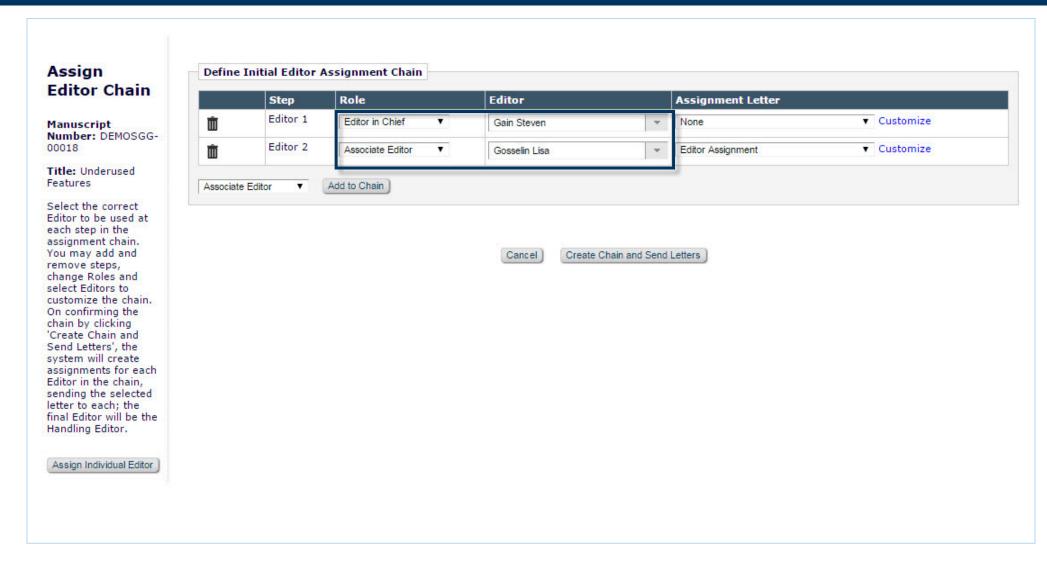
- Assign multiple Editors at the same time
- Editors can be added/removed from the template during Editor assignment
- Multiple Templates can be created and associated with different Article Types



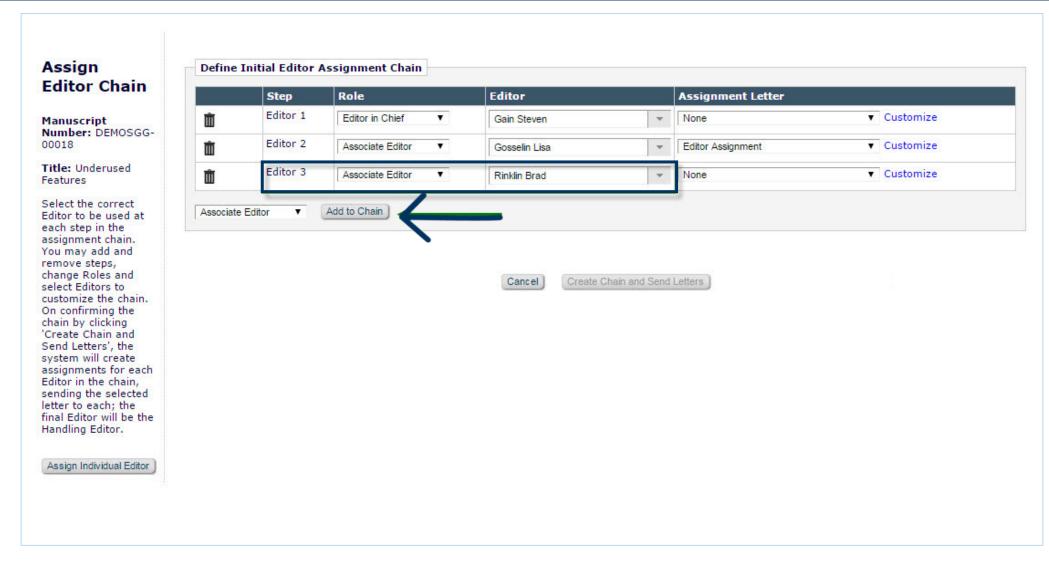




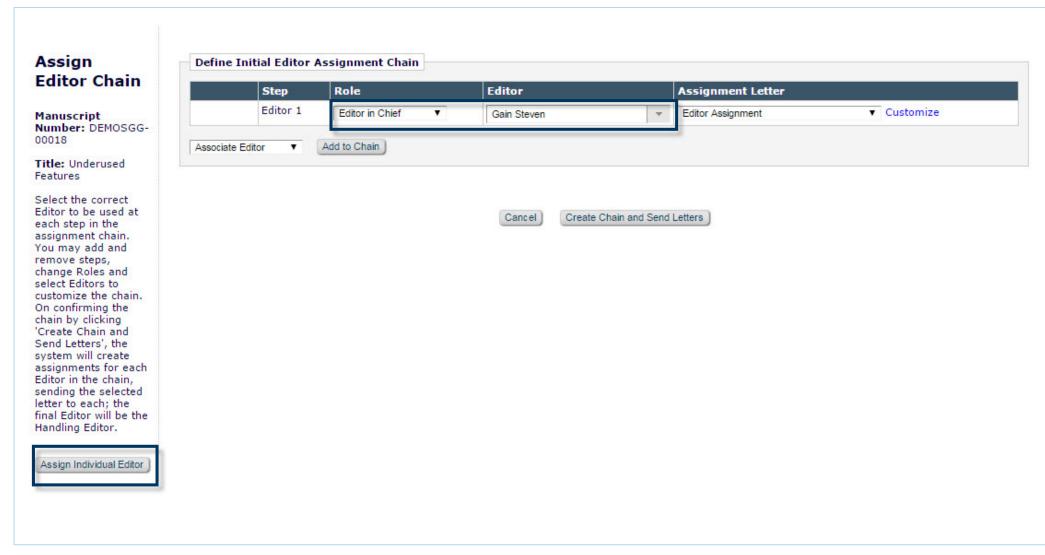














Assign Editor

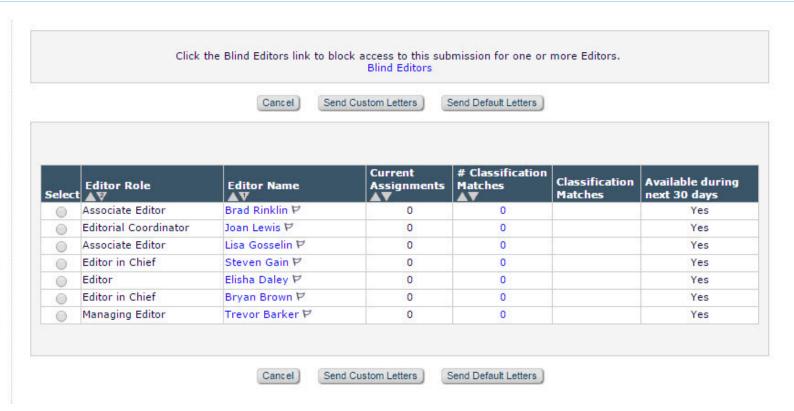
Manuscript Number: DEMOSGG-

00018

Title: Underused Features

The following have been identified as candidates to edit this submission. Select the one you want and send them either the default editor assignment letter or a customized letter.

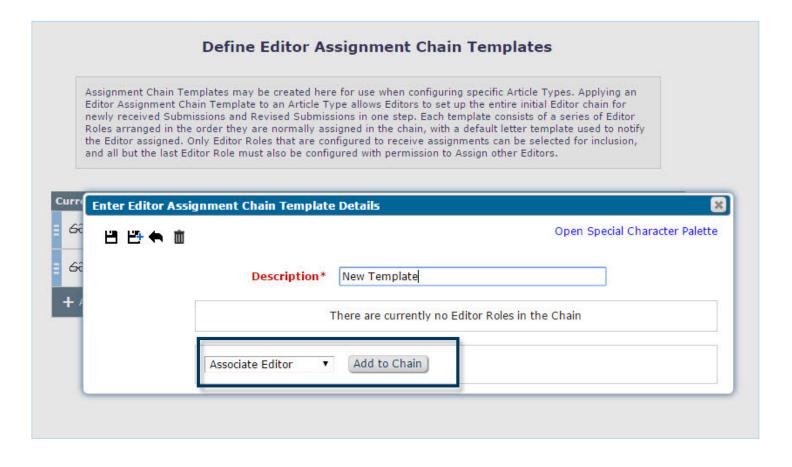
One or more notification letters may be configured to be sent when an editor is assigned or invited. Choosing 'Send Custom Letters' allows you to choose which letters are sent and customize those letters as appropriate. Choosing 'Send Default Letters' will send the default letters as configured, bypassing the selection and customization process.



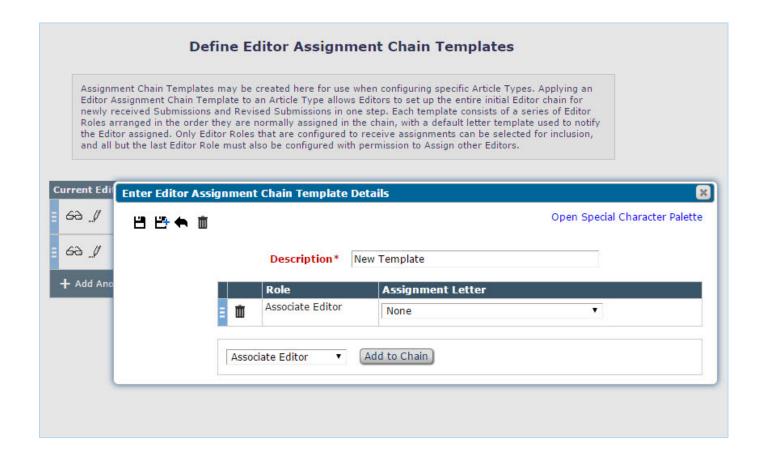




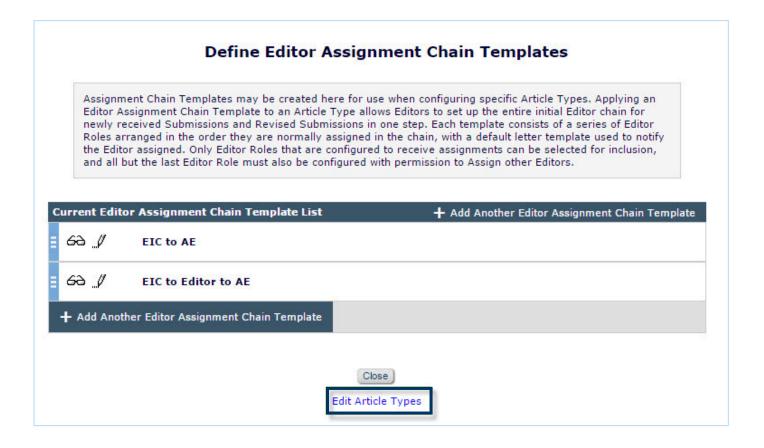






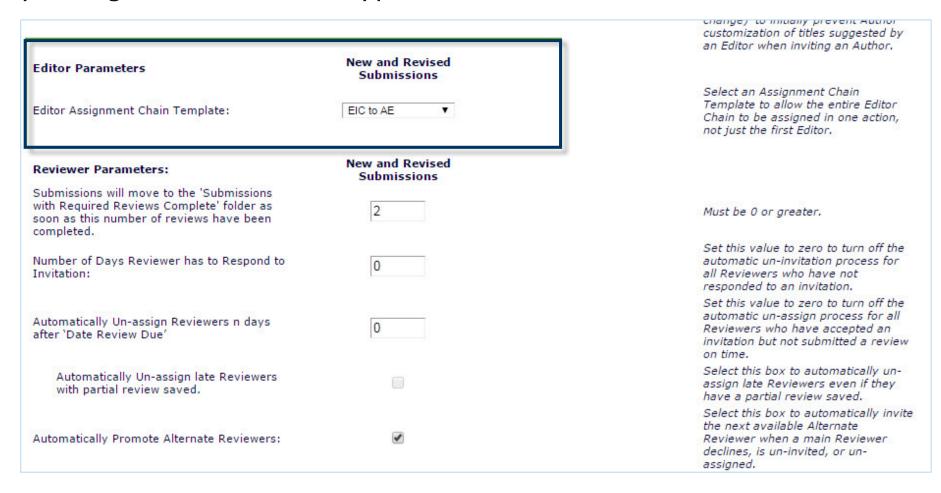








PolicyManager > Edit Article Types





Comments to Author: Text Box

Underused Features

- Individual text fields for the Editor and each Reviewer
- Ability to edit and exclude entire Reviewer response
- Cleaner layout for lengthy reviews







Comments to Author: Editor Decision

■ Action 🛦	Manuscript Number A▼	Article Type ▲▼	Section/ Category		Author Name	Initial Date Submitted		Current Status ▲▼	Review Status
View Submission Details Initiate Discussion History File Inventory Edit Submission Classifications Assign Editor Unassign Editor Invite Reviewers Solicit Commentary View Reviews and Comments Set Final Disposition Initiate Production Submit Editor's Decision and Comments Send E-mail Linked Submissions	DEMOSGG- 00019R1	EMUG 2017		Underused Features	Jeff Tassi	05/22/2017	06/07/2017	Required Reviews Completed	1 Complete (more)



Comments to Author: Editor Decision Form

		Decision: Revise	•			
		Cancel Save & Submit Later	Proof & Print Pr	Proceed		
	Details ヤ History Assign	n Editor Invite Reviewers	View Review Que	estion Responses	Send E-mail	
		C	Original Submission	on		
Wetsel Amy, PhD, MBA ♥ (Reviewer 1)		N	Minor Revision			
Doug Baldwin ♥ (Reviewer 2)		I N	Major Revision			
Steven Gain & (Editor in Chief)		Α	Assigned - No Decisio	on		
Author Decision Letter						
Scott Farmer ₹ (Author)						
	If the decision	n is Revise, the author has 3	5 days to revis	ise this submission.		
		Editor Instr	ructions			
Confidential Comments to Editor						
Reviewer, Wetsel Amy: Amy's com					Insert Specia	Character Open in New Window
Reviewer, Doug Baldwin: Doug's	comments to the Editor					
<u> </u>						10.53
Comments to Author						
					Insert Specia	Character Open in New Window
Editor can type comments here						

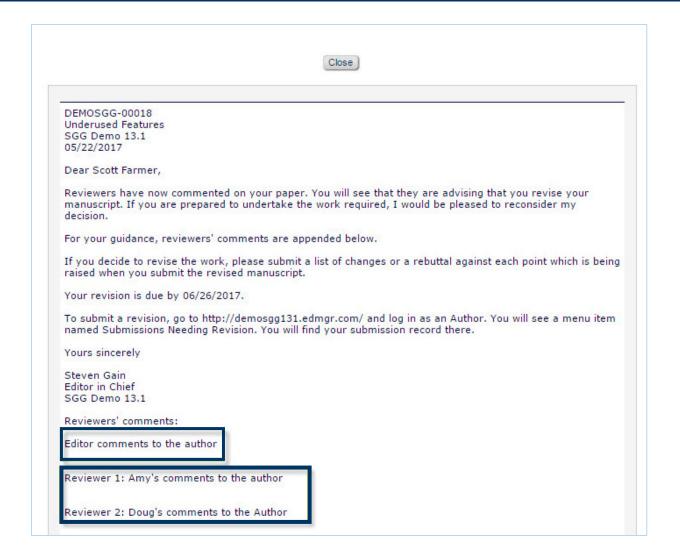


Comments to Author: Decision Form





Comments to Author: Decision Letter

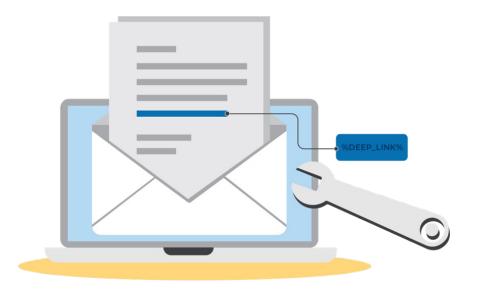




Comments to Author Merge Fields

Underused Features

- %COMMENTS_TO_AUTHOR%
 - Inserts Editor comments entered in the Comments to Author Text field
- %INDIVIDUAL_REVIEWER_COMMENTS_TO_AUTHOR%
 - Inserts Reviewer comments entered in the Comments to Author Text field on the Review Form



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Comments to Authors

PolicyManager > Create/Edit Review Forms > Edit a Review Form

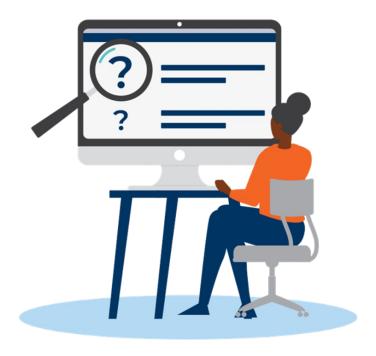




Review Questions and Responses on Editor Form

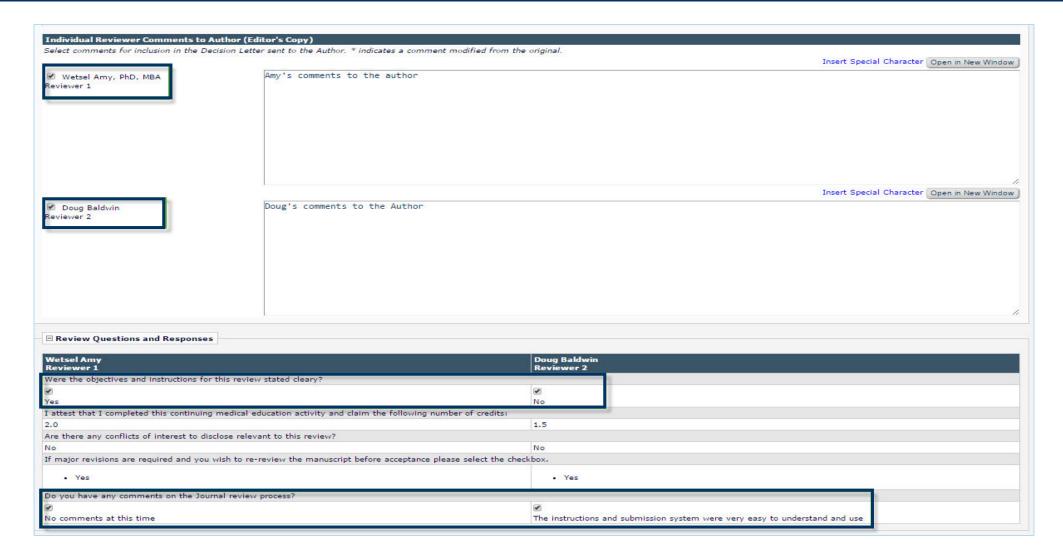
Underused Features

- Grid Displayed on Editor Form listing Review Questions and Responses for each Reviewer
- Ability to exclude Reviewer answers to each question
- Review Questions can be configured to not be merged into the decision letter





Review Questions and Responses





Review Questions and Responses





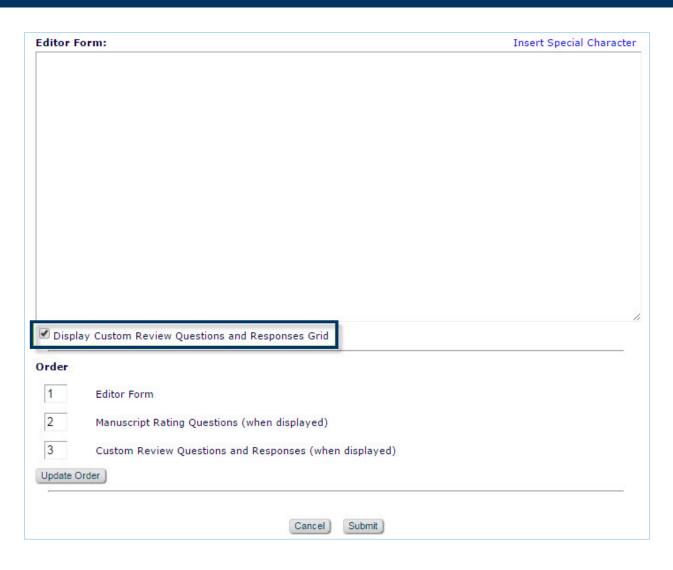
Review Questions and Responses Merge Fields

Underused Features

- %REVIEW_QUESTIONS_AND_RESPONSES%
 - Inserts Review Questions and Responses into Decision Letter
- %RESPONSES_AND_INDIVIDUAL_COMMENTS_ TO_AUTHOR%
 - Inserts Review Questions and Responses and individual Reviewer comments into the Decision Letter
- %REVIEWER_RESPONSES_AND_INDIVIDUAL_C OMMENTS_TO_AUTHOR%
 - Inserts Review Questions and Responses and individual Reviewer comments into Reviewer Invitation/Assignment Letters



Review Questions and Responses



PolicyManager >

Create Editor Forms >

Edit Editor Form



Review Questions and Responses

PolicyManager > Create/Edit Custom Review Questions > Edit a Question





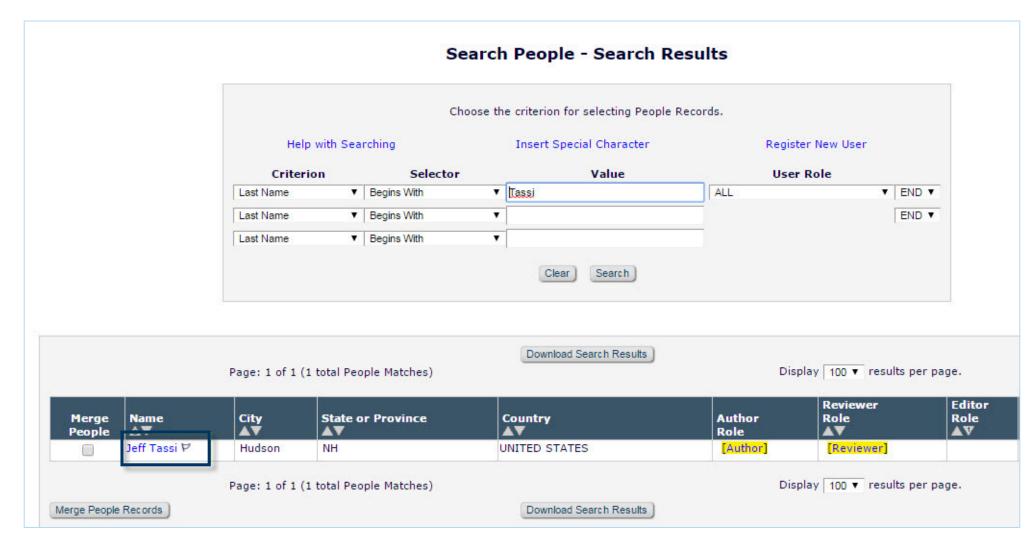
Underused Features

- Keep a record of the operator and date of each note
- Ability to delete Detailed People Notes
- With permission Detailed People Notes will be displayed when inviting Reviewers
- Share Detailed People Notes across portal-linked sites

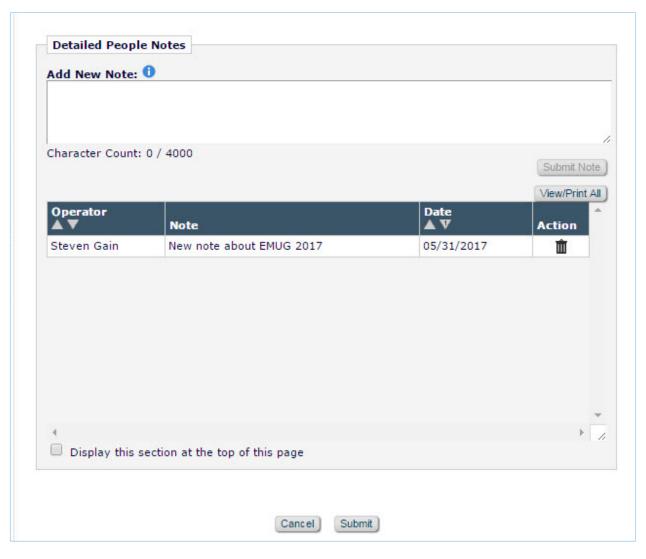




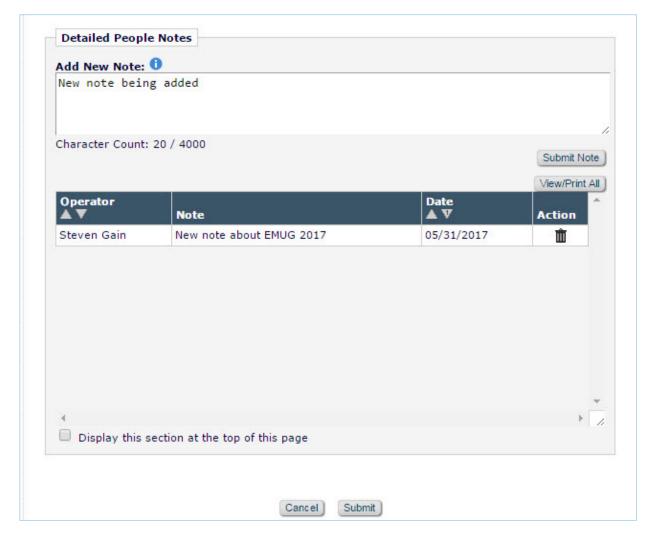
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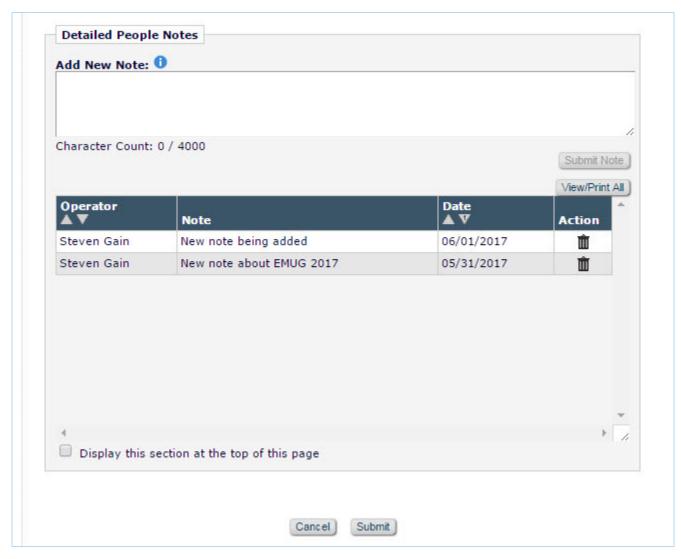




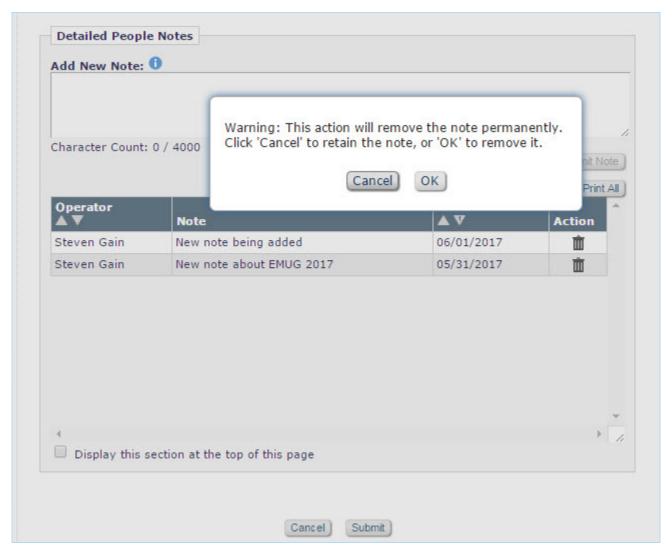




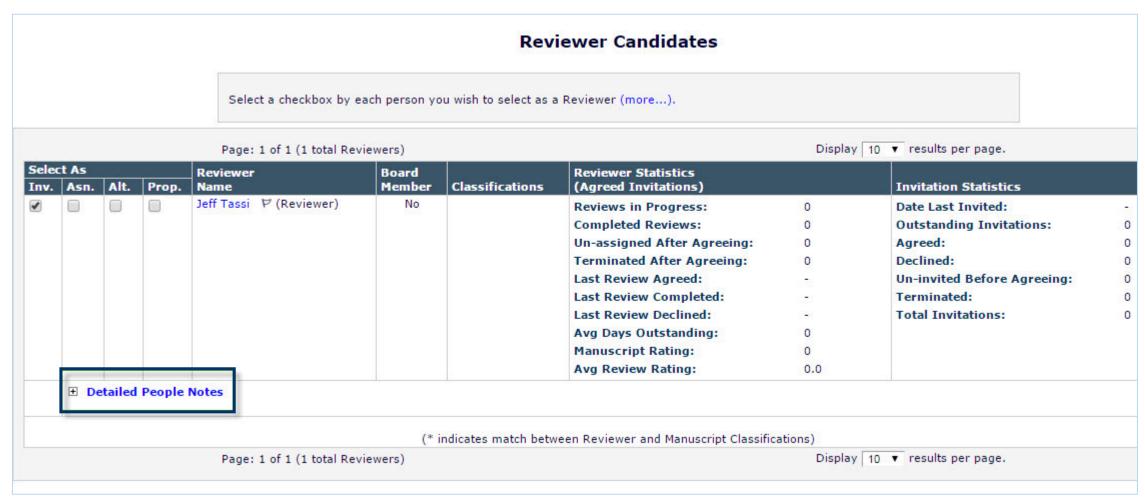




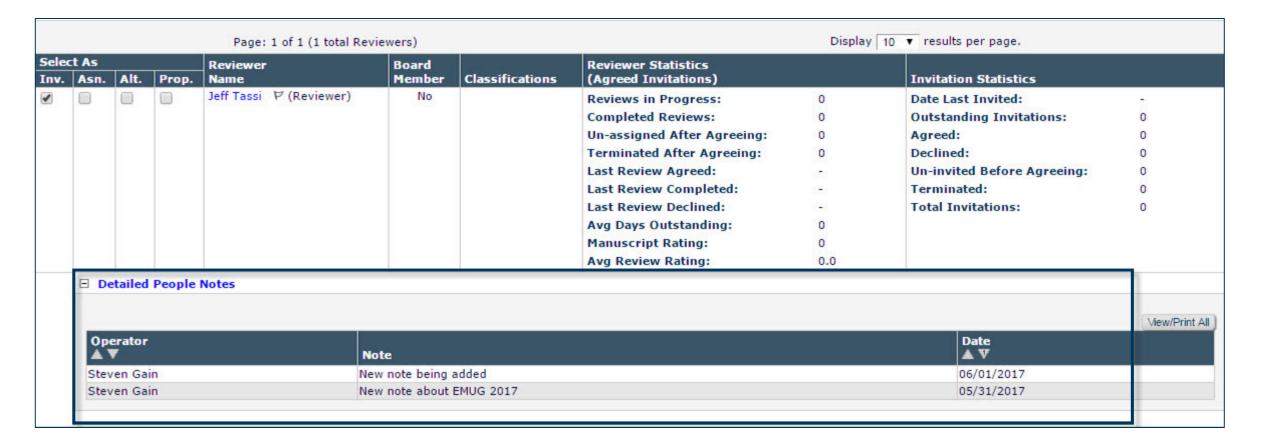




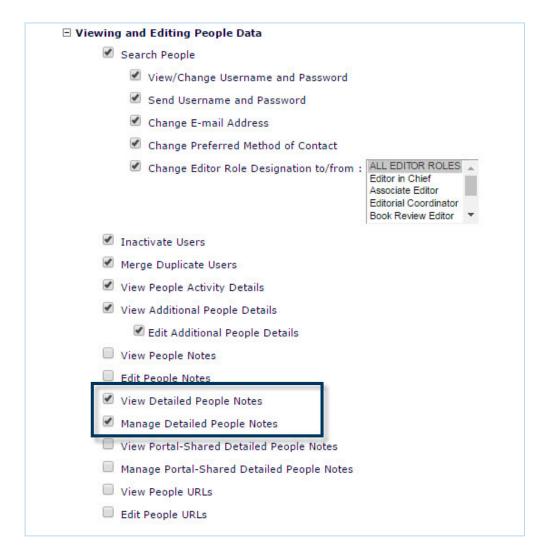








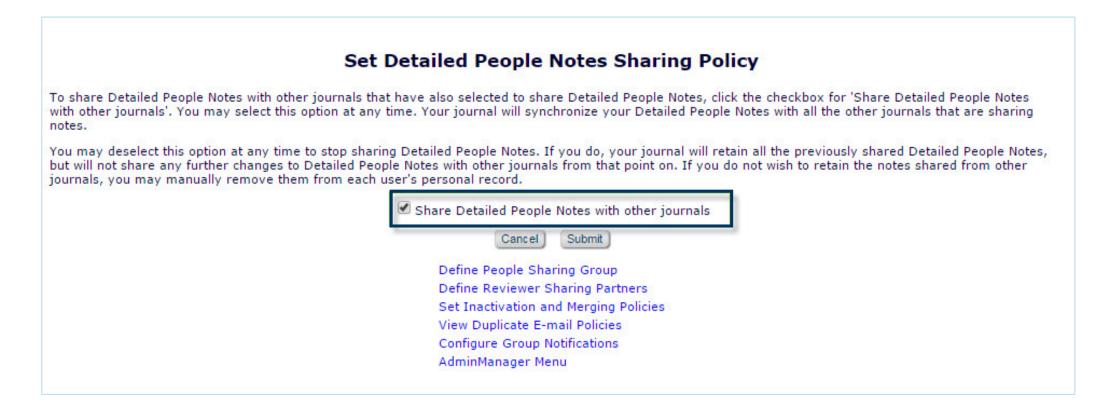




RoleManager >
Editor Role >
Edit a Role



AdminManager > Share People > Set Detailed People Notes Sharing Policy

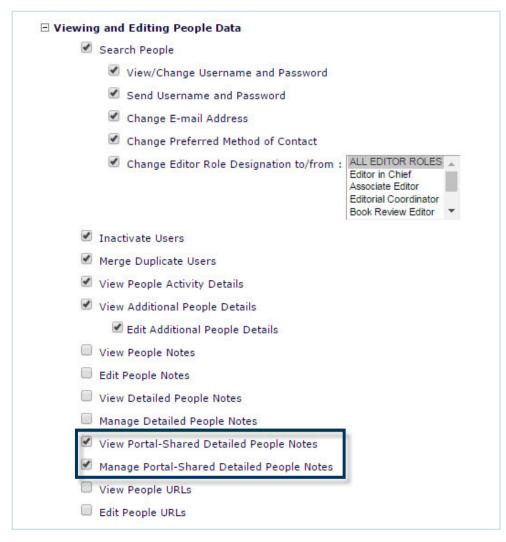




AdminManager > Share People > Define People Sharing Group

Define People Sharing Group
Please enter the journals with whom you want to Share User Data. A relationship remains "unconfirmed" until the reciprocating journal agrees to Share User Data with your journal. When a user's data is synchronized, a single login for all journals in the group is achieved. This means that Usernames, Passwords and Contact Information will be synchronized among all journals with whom a confirmed relationship exists.
Allow Other Journals to:
Journal Current Status Inactivate Users Merge Users People Notes
DEMOAM131 Confirmed Yes Yes Yes
Add journal (enter journal code)
Cancel Submit
Stop Sharing User Data



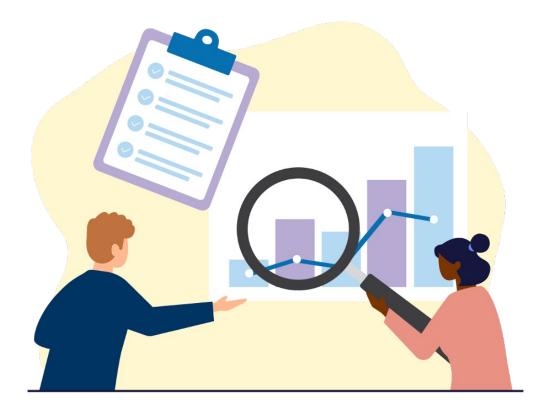


RoleManager >
Editor Role >
Edit a Role



Underused Features

- Helps keep Reviewer numbers in order
- Reviewer maintains the Reviewer number that is assigned when they submit their first review





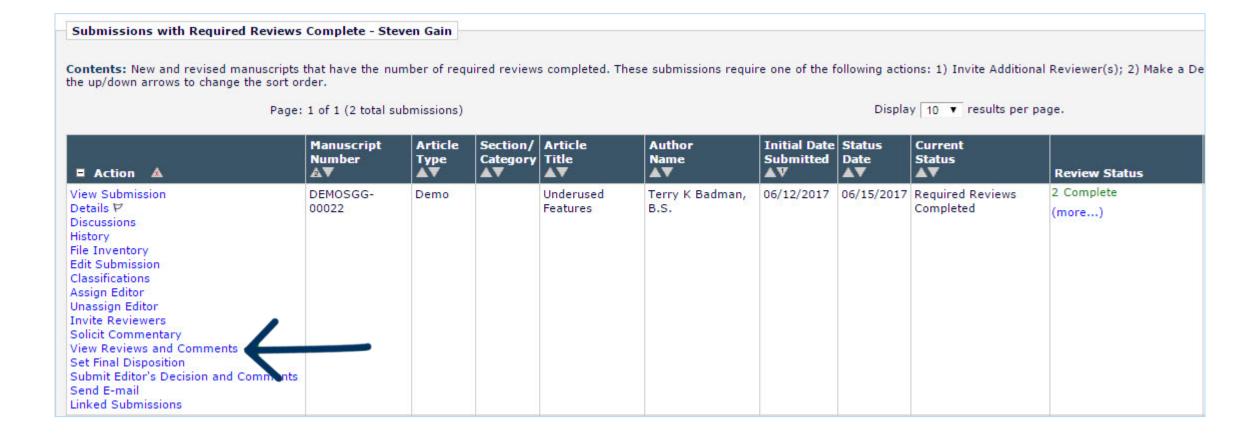
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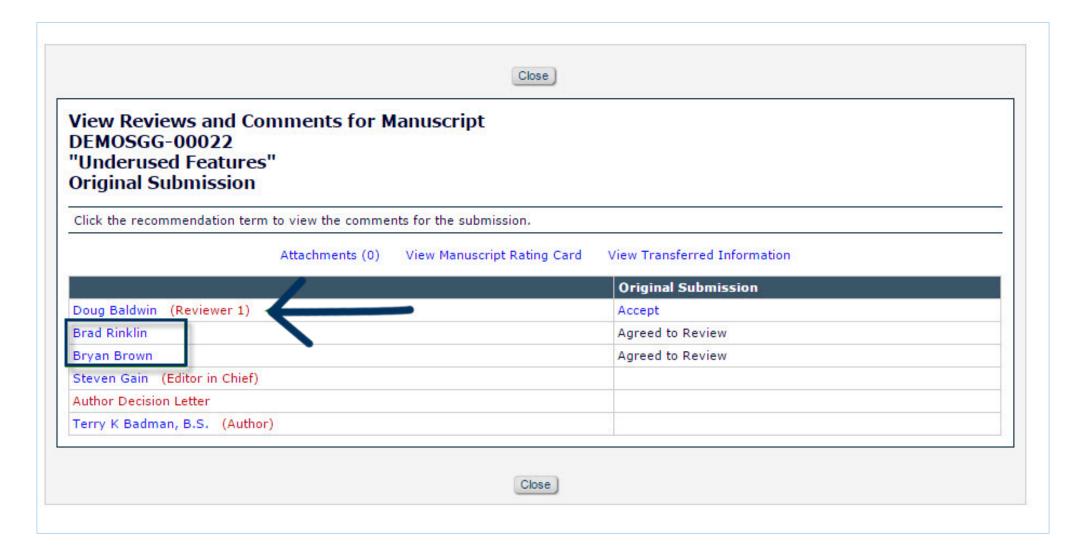




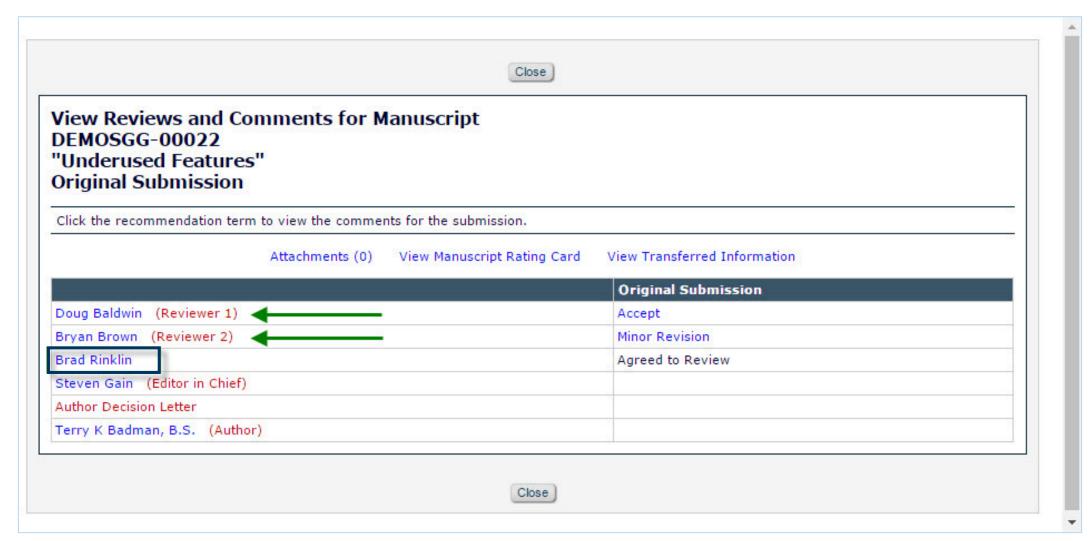






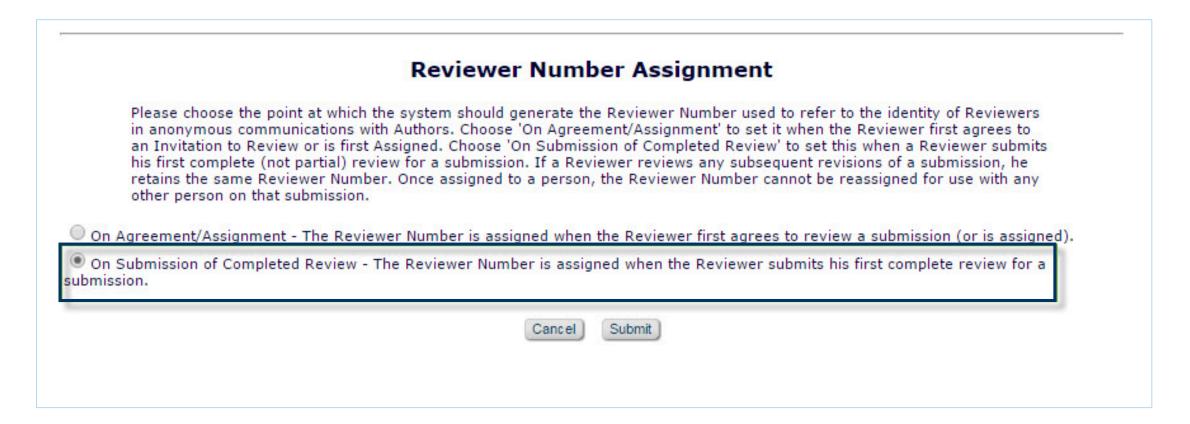








PolicyManager > General Policies > Set Reviewer Preferences

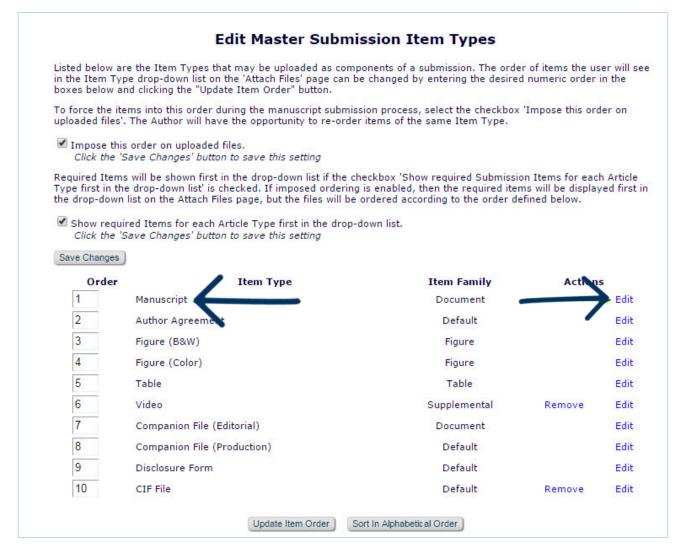




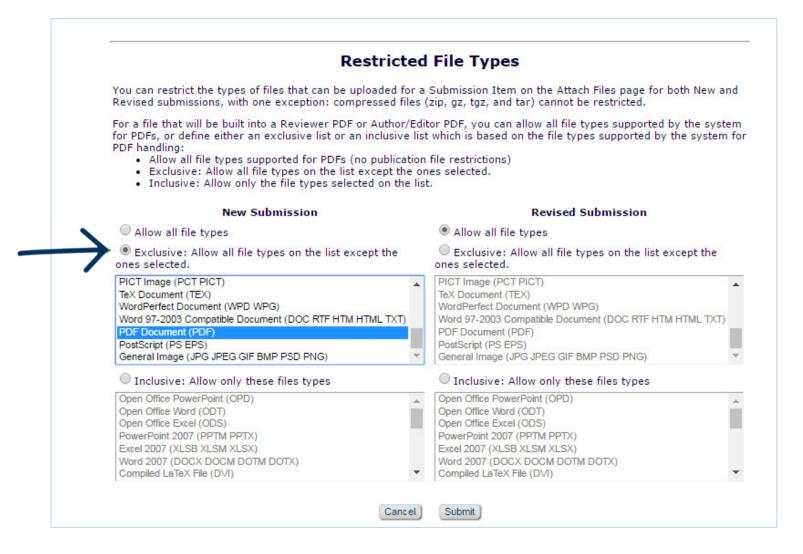
Underused Features

- Prohibit certain file types from being uploaded by Authors
- Allow Editor to override the restricted file type setting
- Each Submission Item can be configured differently
- Initial Submission and Revised Submissions can have different settings

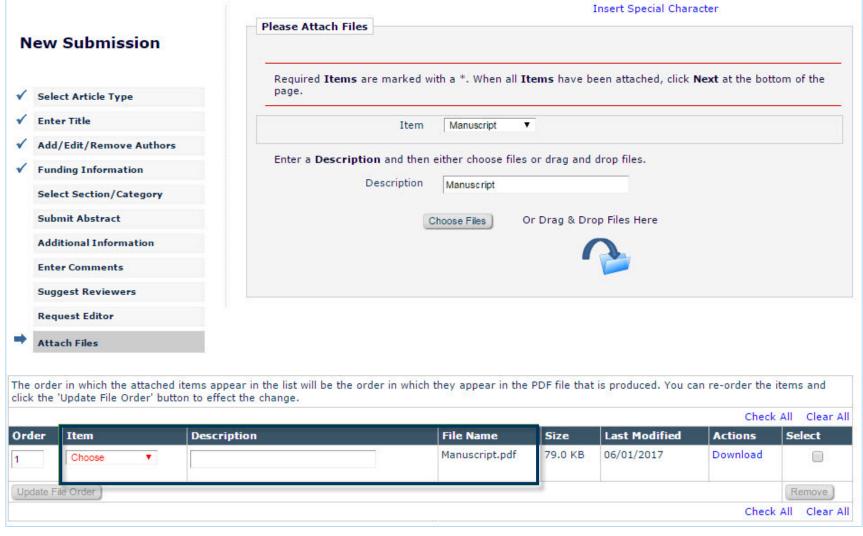




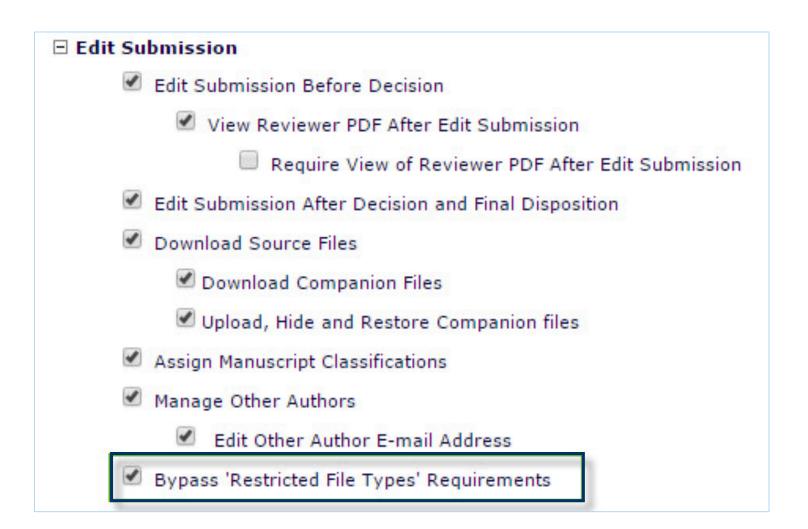












PolicyManager >
Submission Policies >
Edit Submission Items

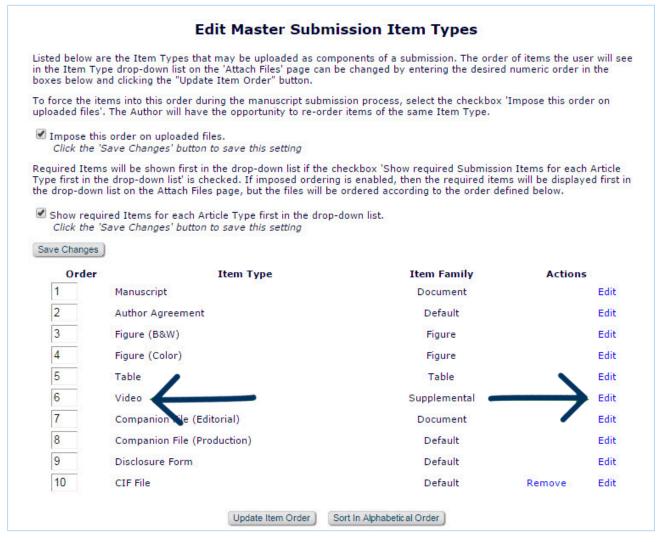
RoleManager >
Editor Role >
Edit a Role



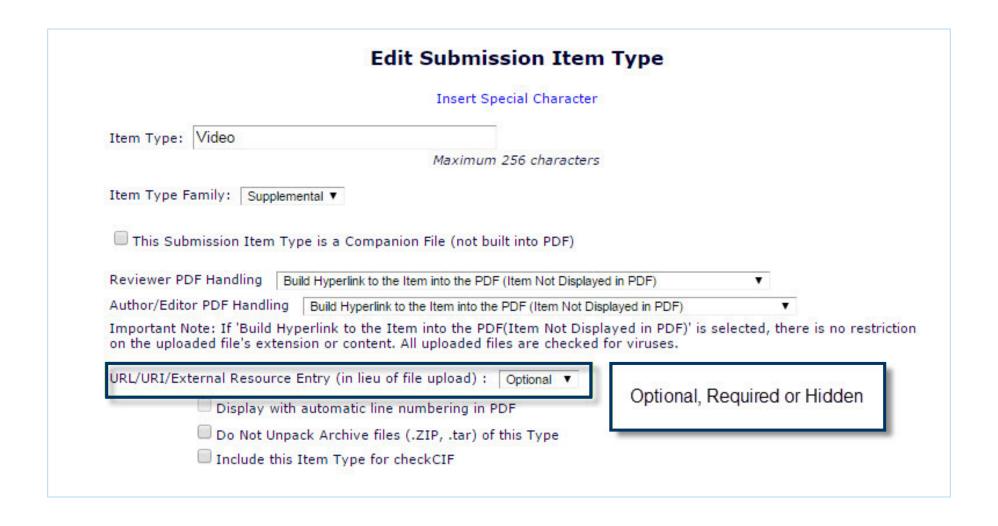
Underused Features

- Authors upload files to an external location
- Link built into PDF for users to access the item
- Required or Optional Setting

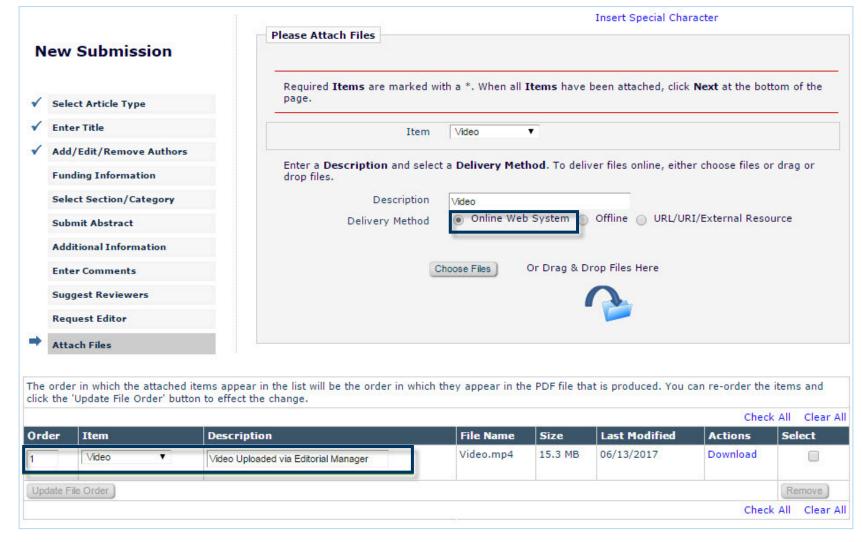




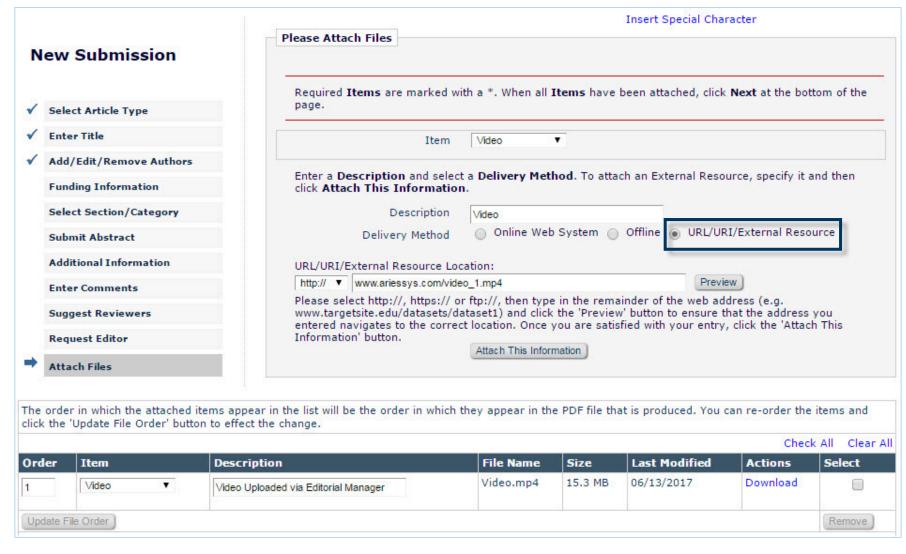




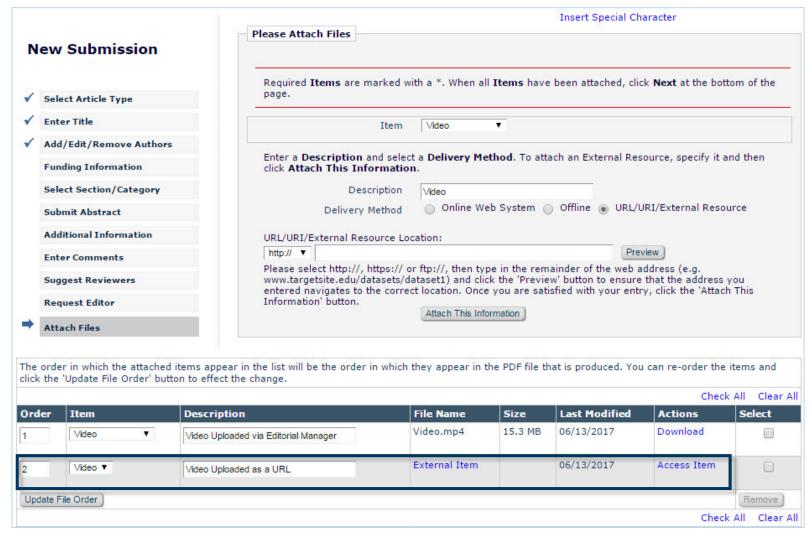












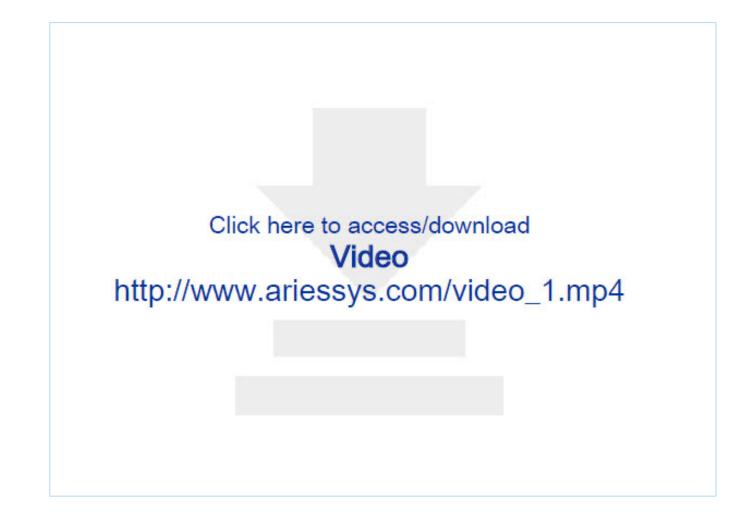




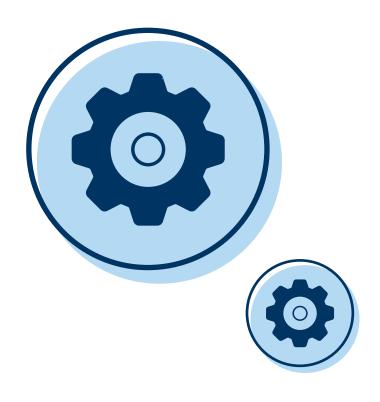












Site Audits

Site Audits

- What is a site audit?
 - Aries Client Services reviews your site
 - Identify useful features based on conversations with you
 - Offer tips/suggestions to help you get the most out of EM/PM
 - No configuration changes will be made to your site



- Benefits of a site audit
 - Established publications may overlook new features that would be useful
 - Newer publications may be more open to adapting workflows after using EM
 - A second set of eyes to improve your workflow and process



Site Audits – The Process

- Publisher identifies the EM site for audit
 - Representative of current workflow
 - New or divergent workflow from standard
- Introductory call held with key publication staff
 - Review site audit process and timeline



- In-depth interview with Managing Editor or workflow admin. and Aries staff
 - What are the customers goals for the audit?
 - What pain points or questions are you looking to address with the audit?
 - Explanation of audit process and workflow questionnaire



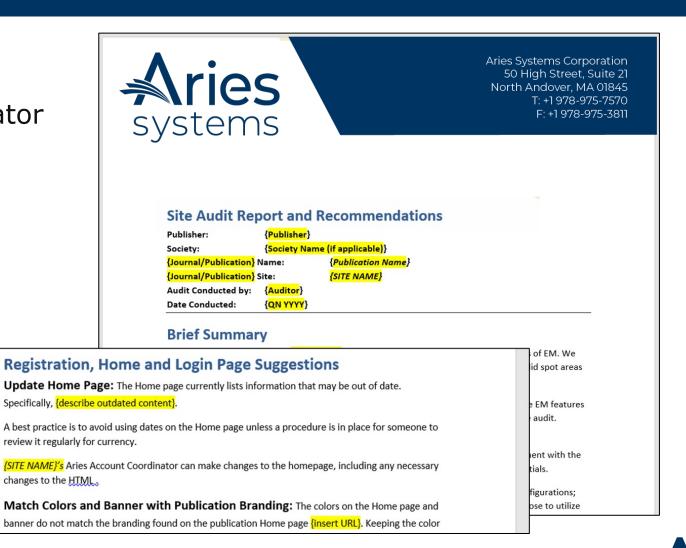
Site Audits – The Process

- Following the call, a questionnaire is sent to gather some final data
 - Discovery around information customers would like to collect but are not currently
 - Are there daily tasks that you would like to change?
- A clone of the site is made, and Client Services does a full review of the cloned site, looking for areas of improvement
- ~3-4 weeks later, a report is delivered with findings and recommendations
- Users can make any adjustments in the cloned site for testing prior to implementation on a live site or sites

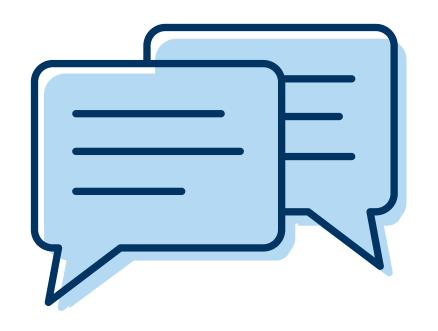


Site Audits - How to Get One?

- Contact your Account Coordinator or Account Manager
- Speak to a member of Aries' staff today!







Questions?

Questions and suggestions about workflow, configurations, and Aries' Ecosystem



50 High Street, Suite 21 North Andover, MA 01845 USA

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