

AGENDA

Overview of Upcoming Administrative Improvements

Workflow Discussion:

- Automation Configuration Review
- Production Status Grid
- Scheduling
- Production Statuses
- Issue Makeup
- YOUR QUESTIONS, EXPERIENCES, SUGGESTIONS

Production Tracking Reporting Basics



Version 12.2

General Release Begins February 2016

Version 13.0

Beta scheduled to begin March/April 2016 Upgrades July/August 2016

Version 13.1 tentative and subject to change

Beta to begin September/October 2016 Upgrades January/February 2017



Flag History (12.2)

Many publications use flags to indicate that an "outside" process has started or is underway

It would be useful to track time spent on these various activities

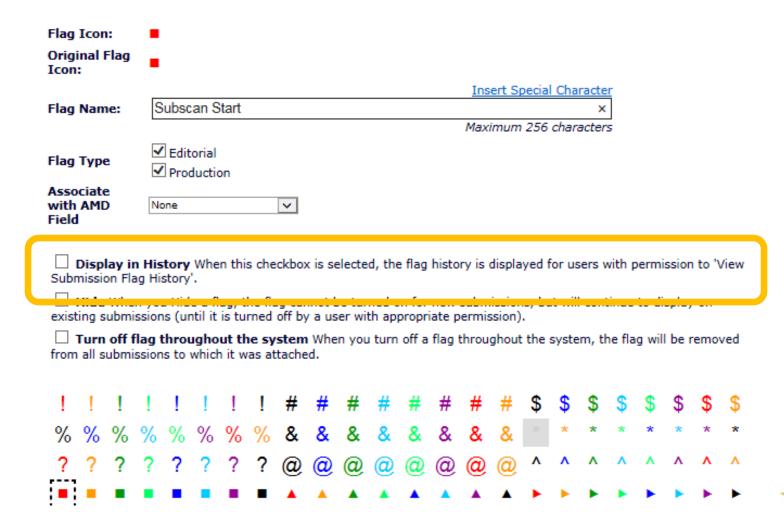
SOLUTION: The system will keep track of Flag actions

- Date Flag is turned on and off
- Operator who turned flag on and off
- Number of days flag was turned on
- Available in *History*, via *Details* and from *Set Flags* page
- RoleManager Permission required to view history



Flag History (12.2)

Each Submission Flag has its own "Display in History" setting





Flag History (12.2)

Submission Flag History is accessed from:

- Status History (Editorial and Production)
- Correspondence History (Editorial and Production)
- Set Submission Flag page
- Flag Legend page

SUBM	ISSION FLAG HISTORY						
Flag	Flag Name	Revision	Date Turned On	Operator	Date Turned Off	Operator	Days
X	Subscan Complete	1	Jan 28, 2015 3:35 PM	James Miller, PhD			(6)
!	Potential Subscan Issue	1	Jan 25, 2015 2:00 PM	James Miller, PhD	Jan 28, 2015 11:12 AM	Stacey Lavelle	3
2	Ed Office, Rebecca Bye	1	Jan 25, 2015 11:40 AM	Rebecca Bye			(9)
Ø	Open subscan discussion	1	Jan 16, 2015 8:29 AM	Xianchun Wang, PhD	Feb 3, 2015 12:00 PM	Xianchun Wang PhD	18
!	Potential Subscan Issue	0	Dec 17, 2014 2:00 PM	James Miller, PhD	Dec 23, 2015 11:12 AM	James Miller, PhD	6
Ø	Sent Back to Authors	0	Nov 13, 2014 10:13 AM	Rebecca Bye	Nov 18, 2014 11:00 AM	Rebecca Bye	5



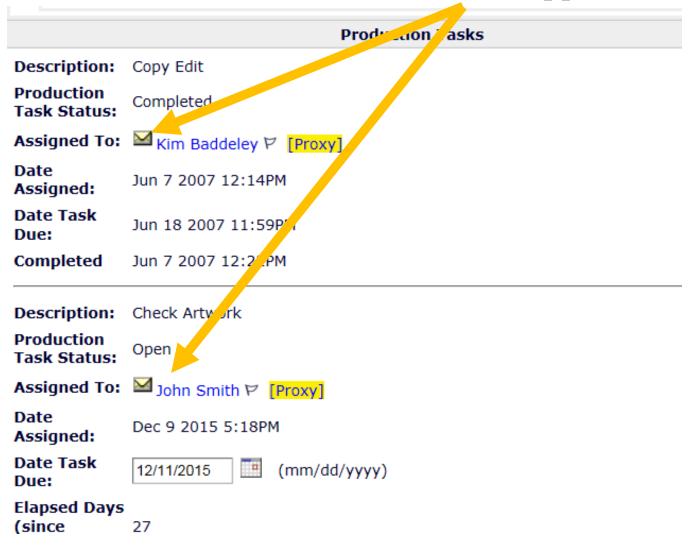
People want a quick way to send informal reminders and follow ups, particularly while in *Details*.

SOLUTION: Send Ad Hoc Email from *Details* – icon appears next to names

- Clicking icon opens Customize E-Mail page
- Recipient and sender fields auto-populate
- Subject, cc, bcc and body are empty
- Ad Hoc letter compliant merge fields can be used
- Attachments are allowed
- Saved in Correspondence History



Send Ad Hoc Email from *Details* – icon appears next to names





Email correspondence is a major element of EM/PM and sending compelling and visually appealing letters can assist in getting attention and increasing compliance.

Current HTML letter configuration required knowledge of HTML mark up.

SOLUTION: A new tool that allows letter editing using rich text formatting is added to letter templates and editing screens.



		"Mary Smith" <trash1@ariessc.com></trash1@ariessc.com>						
To:		Richard Wynne						
Letter Purpose:		Assign Production Task						
Letter Subject:		Please Complete %PRODTASK% for						
		Additional recipients can be copied or blind copied by typing their e-mail addresses into the blank boxes next to cc: or bcc: below. Multiple e-mail addresses can be included, separate by semicolons (;).						
	cc:							
	bcc:							
Letter Body:		Preview Letter Open in New Window						
1= 0= 0								
Styles	Ť	Primat Font Size Size A · A · A · A · A · A · A · A · A · A ·						
Styles •	Fo							
Styles - Dear %PRO	DTAS	Font Size A A A A A A A A A A A A A A A A A A A						
Dear %PRO Please comp	DTAS	Font Size A A A A A A A A A A A A A A A A A A A						



Customizable Grids (12.0)

Editors want more control over how manuscript lists are displayed in their folders

SOLUTION: replace current static grids with new customizable grids:

- Reorder columns
- Hide columns
- Resize columns
- Freeze columns
- Fixed header

Grids with highest visibility and utility will be refactored first – Search Submissions was refactored in version 12.0.

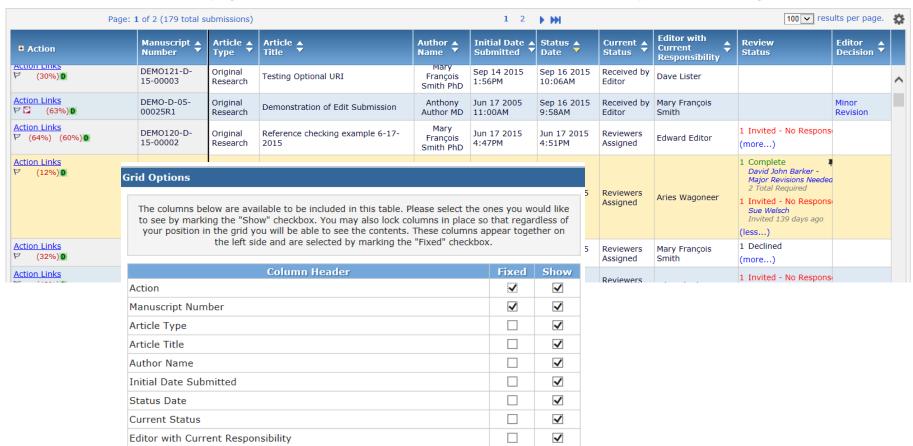
Power Grid Expansion (12.0)

Quicklinks

4->

View All Assigned Submissions - Mary François Smith, PhD

Contents: This page lists all submissions that have been assigned to an Editor, for which the Editor's decision has not yet been made. This includes submissions with invited Reviewers, submissions out for review, submissions requiring a decision, and submissions which have a subordinate Editor's decision but not a decision from the top Editor in the decision-making chain.



✓



Review Status Editor Decision

Section/ Category





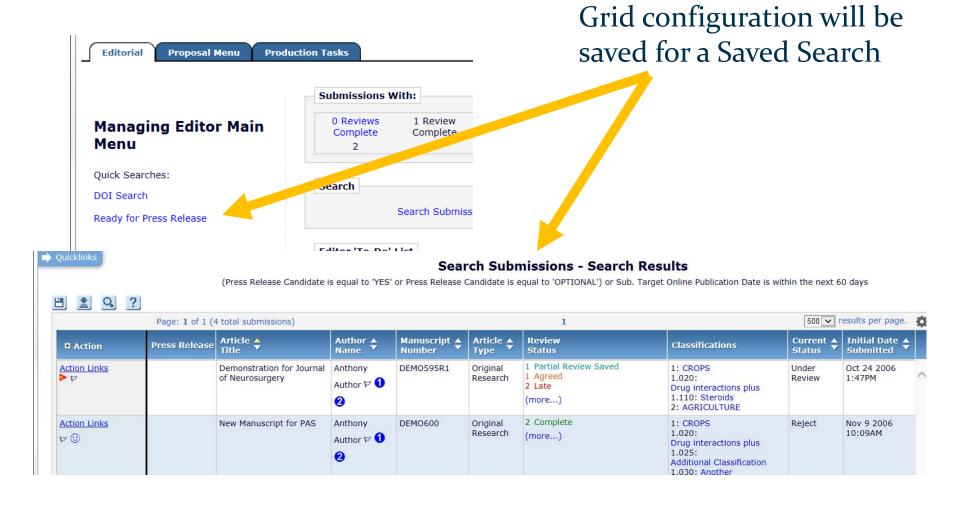
Power Grid Expansion (12.2)

Grid configuration will be saved for a Saved Search – this means that results for Saved Searches can have layouts that are best suited to the purpose of the search

- Different Saved Searches can have different Result Layouts
- Shared Saved Searches can have custom Result Layouts
- Subsequent layout changes do not propagate unless saved as new search



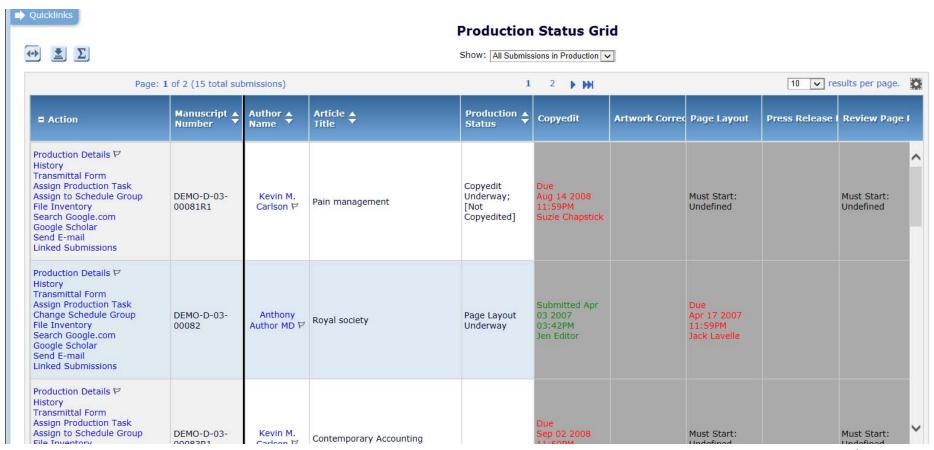
Power Grid Expansion (12.2)





Power Grid Expansion (13.0)

Improved performance – faster and more stable!





Proxy Register Changes (12.2)

Currently in EM/PM Editors are forced to enter minimal data because Editors want a hassle-free way to Proxy Register other users. However, there is often a need to force Editors to enter specific data, like an email or an institution – especially when working with the Create Submission interface.

SOLUTION: Allow administrators to define requirements for Proxy Registration of users by Editors.

- Editors can be forced to supply required data
- Required items for Proxy Registration can be different than required items for Self Registration
- Proxy Registration can be completed on a single screen

Proxy Register Changes (12.2)

Proxy Register New User

You may register a new user and send that new user a custom Welcome letter, or choose not to send a letter. To begin the Proxy Registration process, please enter the following information:

E-mail Address	
	If entering more than one e-mail address, use a semi-colon
	between each address (e.g., joe@thejournal.com;joe@yahoo.com)
	Entering a second e-mail address from a different e-mail
	provider decreases the chance that SPAM filters will trap e-mails sent to you from online systems. Read More.
	e-mails sent to you from online systems. Read More.
Required Information	
Personal Information	
Given/First Name *	
Family/Last Name *	
Preferred Method of	● E-mail ○ Fax ○ Postal Mail ○ Telephone
Contact *	
Telephone Number *	(including country code)
Institution Related Inform	ation
Institution *	max 450 characters
Department *	max 450 characters
Country *	Please choose a country
Address is for (Work, Home,	● Work ○ Home ○ Other
Other) *	
⊞ User Information	
E OSET IIIOTIIIALIOII	
⊞ Enter More Contact Infor	



Proxy as User after Registering Them (13.0)

An Editor or staff proxy registers a new user, such as a new Associate Editor or a Guest Editor. S/he must then find that new record in Search People in order to proxy in as them to accept an assignment.

SOLUTION: New option allows person doing the proxy registering to immediately log in as that new person.



Invited Submissions Assigned to Schedule Groups (13.0)

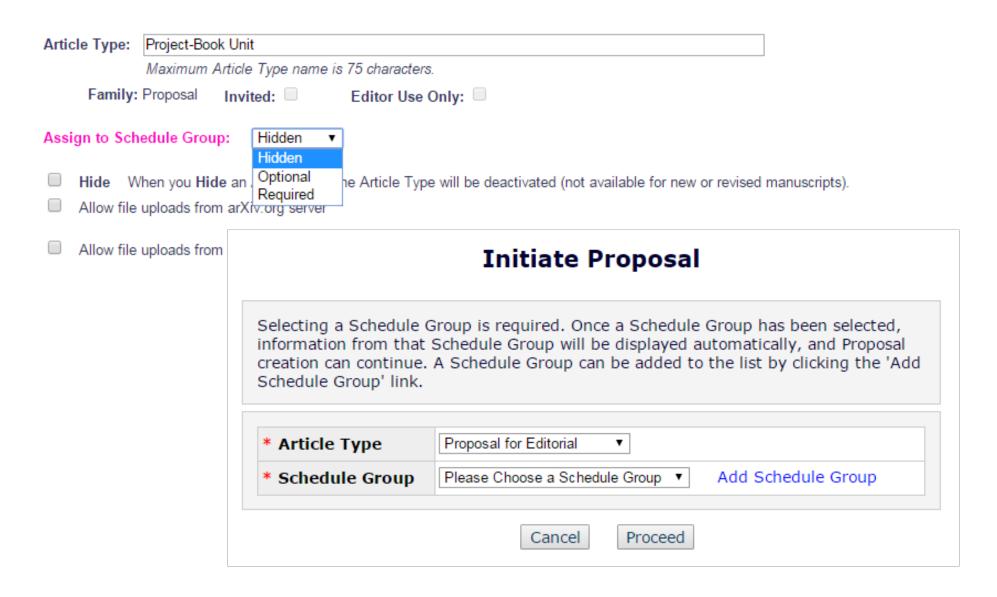
When a Proposal is initiated the editor can assign it to a Schedule Group.

This means that when related invited submissions are received, they will automatically be associated with that Schedule Group.

This assists in the management of Special Issues, Review Journals, and other publications that consist of mostly solicited articles.



Invited Submissions Assigned to Schedule Groups (13.0)



Invited Submissions Assigned to Schedule

Groups (13.0)

Edit Schedule Group Details/Add Submissions

Submit Cancel Add Submissions

[additional content removed]

Pre-selected Submissions

View Reviews and Comments

Details P

Transmittal Form

Actions	Target TOC Position	Manuscript Number	Article Type	Article Title	Author Name	Target Number of Pages	Target Start Page	Target Page
Production Details Transmittal Form Remove from Group Linked Submissions		DEMO-15-I- 00001	Chapter	Health Maintenance Overview	Richard E. Lyons	11	1	11
+Additional Manuscri Production Details♥ Transmittal Form Remove from Group	3	DEMO-15-I- 00002	Chapter	Health Maintenance for Infants and Children	Stacey Lacey	15	12	27
Linked Submissions +Additional Manuscri	ipt Details							

Actions	Target TOC Position	Manuscript Number	Article Type	Article Title	Author Name
Details 7 Transmittal Form View Reviews and Comments		DEMO-15-I-00003	Brief Report	Health Maintenance	Arthur L. Sides
Details 7 Transmittal Form View Reviews and Comments		DEMO-15-I-00004	Original Study	Weight Management	Ebeniezer N. Gr
Details♥ Transmittal Form		DEMO-15-I-00005	Original Study	Fatigue	Janet Swatski

Original Study Dizziness

Jocelyn Wipperr

DEMO-15-I-00006

ORCID iD Authenticate Deep Link (13.0)

Publications need to be sure all of the people in their database are disambiguated so that effective communication can happen between various systems – like peer review, society membership, publishing platforms, granting agencies, repositories, etc.

SOLUTION: ORCID

A new deeplink will allow users to check that their ORCID iD is authenticated, and allow them to get an authenticated ORCID iD if they don't have one.

Register via ORCID (13.1)

Registering on any system is an arduous task, especially if a lot of information is required, and especially when you have already entered the same data in so many other places!

It is overwhelmingly accepted throughout STM publishing that ORCID iD's are a necessary standard that assists in disambiguating people and facilitates system interoperability. Everyone needs to get and use their ORCID iD!

SOLUTION: Fetch registration data from ORCID to make registration EASIER!

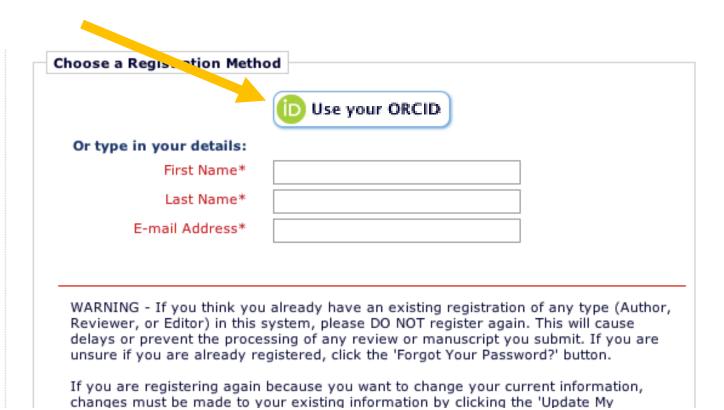
Push users to register an ORCID iD and pull that Authenticated ORCID iD into EM/PM!



Register via ORCID

Pre-registration Page

To register to use the Editorial Manager system, please enter the requested information. Upon successful registration, you will be sent an e-mail with instructions to verify your registration.



NOTE: A PolicyManager configuration can force registration via ORCID upon clicking *any* 'Register' action link.



Register via ORCID

The following EM/PM fields are populated on the *Registration* page:

Given/First Name

Family/Last Name

Email (possibly multiple)

Keywords

Position

Institution

Department

City

State or Province

Country



Trigger APC API – Payment Due in Production Tracking (13.0)

Publications using the APC API to collect OA fees are also interested in using the same mechanism to collect other sorts of fees, such as page charges, color charges, reprints, etc. Relevant data for some of these items are often not available until the production process is underway.

SOLUTION: The APC API is enhanced to allow publications the freedom to charge multiple fees during the production process.

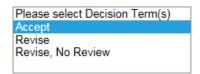
Production Tasks are used to trigger fee requests.

Trigger APC API – Payment Due in Production Tracking

Configure APC Processing

Select an Editorial Event to Trigger the Publication Charges Payment Due Event

Notify Author of selected decision(s):



- Set the Final Disposition to 'Accept', 'Accept and Transmit' or 'Accept for Extraction'
- O None (Publication Charges Payment Due must be triggered by assigning a Submission Production Task)

NOTE: If an Editorial event IS selected to trigger the initial call, subsequent Payment Due calls MAY be triggered as Submission Production Tasks.



Trigger APC API – Payment Due in Production Tracking (13.0)

Edit Submission Production Task

Luit Sub	illission Froduction rask
	Cancel Submit
Now Production Tools Nove	Insert Special Character Trigger Publication Charges Due
New Production Task Name:	Trigger Publication Charges Due Maximum Production Task Name is 100 characters
	roduction Task Name, the Production Task Name (not available for assignment).
Assignment Options	
	actions listed below. Because this process occurs automatically you mu
Part of p	age omitted
	o also trigger a Publication Charges Payment Due letter and in to the initial trigger that occurs when the Author is notified of a set to Accept.
☐ Trigger 'Publication Charges P Letter Options:	ayment Due'
O Trigger all ActionManager	'Publication Charges Payment Requested' letters
O Send following letter to the	ne Corresponding Author only Please Choose a Letter
☐ Do not trigger if APC Status	s is already 'In Process' or 'Complete'
☐ Do not trigger on repeated	assignment of this Task

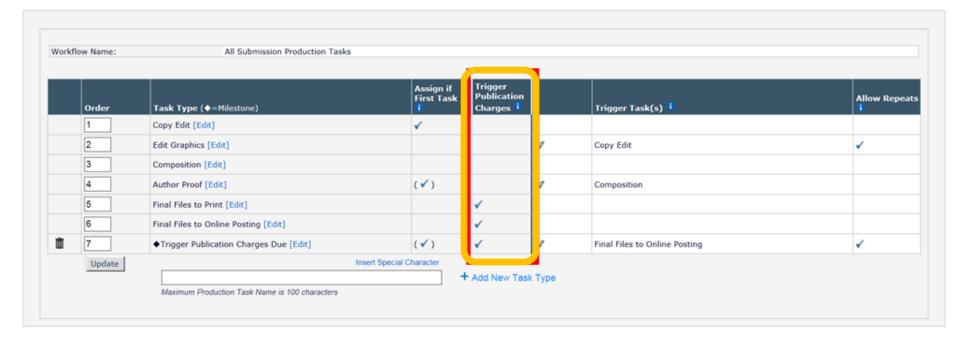
Trigger APC API – Payment Due in Production Tracking (13.0)

Configure Submission Workflow

This workflow contains the master list of all defined Submission Production Tasks, and is the default workflow initially associated with all Article Types.

Use 'Add New Task Type' here to add a new Submission Production Task Type to the system for use in all Workflows. Unused Task Types may also be removed from the system using the remove icon (III). The Task Order defined here applies primarily to this workflow alone, but is also used by the Production Status Grid.

The [Edit] link modifies the master Task Type configuration, affecting all workflows. The edit icon (\mathscr{I}) modifies Automatic Task Assignment settings affecting only this workflow (you must first configure the Task Type to allow Automatic Task Assignment when Trigger Tasks are submitted).



NOTE: Automated workflows can have tasks that trigger the "Payment Due" APC call.



APC API Can Include Data from Additional MS Details Fields

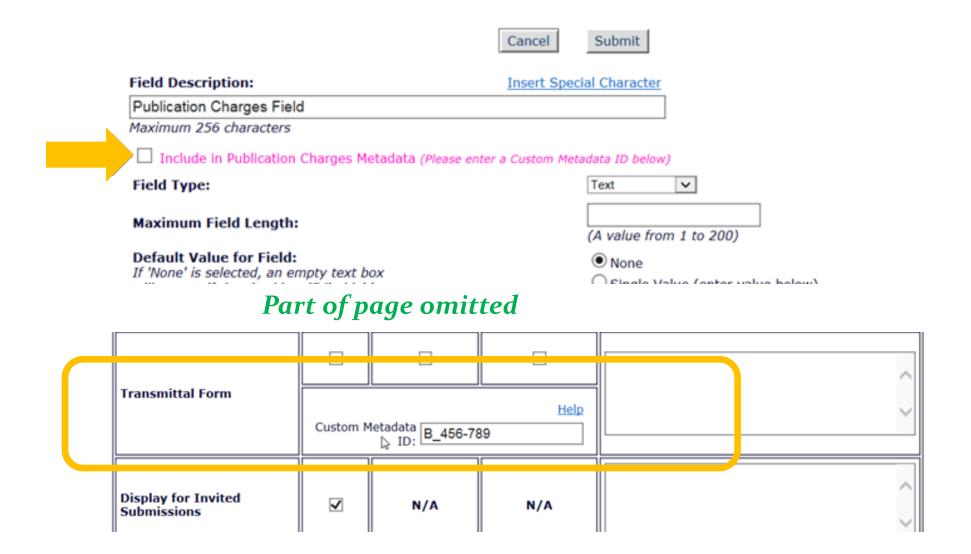
Publications using the APC API to collect OA fees sometimes need to pass non-standard information along to the payment system. For example, there may be a society membership number that allows for a discount.

SOLUTION: The APC API can include data collected via AMDs. This allows for the collection on non-standard data to be passed to third party payment systems.



APC API Can Include Data AMDs

Add Additional Manuscript Detail Field



Import from S1 to EM/PM (13.0)

Publishers use different systems for different publications and for different processes.

Some publishers wish to transfer (cascade) submissions between two publications that use different editorial systems.

Some publishers use S₁ for editorial, but PM for production tracking.

SOLUTION: Publishers can import submission data and files from a ScholarOne site to either Editorial Manager or Production Manager using XML compliant with the Cadmus DTD.

Import from S1 to EM/PM (13.0)

Manuscripts can be transferred from a publication using ScholarOne to another publication using ProduXion Manager:

- For transfer to PM, submission is imported with a Final Disposition of "Accept" and with production initiated
- XML compliant with the Cadmus DTD version
- So import works alongside other imports, such as Ingest and transfer from other EM publications
- Contact your support rep to enable



Hide "Preferred Method of Contact" (13.1)

Some publications do not want to give users an option to select a Preferred Method of Contact other than email.

SOLUTION: Publications can set Preferred Method of Contact to "hidden", thus making email the only preferred method, as well as making email a required field.

NOTE: Users who have already identified something other than email as their preferred method of contact, and who have not entered an email address, will continue to have their preference enforced. However, they will no longer see the Preferred Method of Contact setting when they go to update their record, and they will be forced to enter an email address when submitting that page.



Excluding People from Reminders (13.1)

Sometimes a particular user asks not to receive reminder emails. It is within the publication's interest to heed this request and exclude the user when sending reminders.

Sometimes a user will let an editorial office know that they will soon submit a task. The editorial office then wants to be sure that no reminder gets sent to that person.

This is easily handled when sending manual reminders – but not possible when automated reminders are configured.

SOLUTION: A new checkbox in a user record excludes a user from receiving automated reminder emails.



Excluding People from Reminders (13.1)

Search People -Update Information

To update any information, make the changes on the form and click Submit. Required fields have an asterisk next to the label.

John Adams

Self-Registered: Jun 21 2005 10:54AM

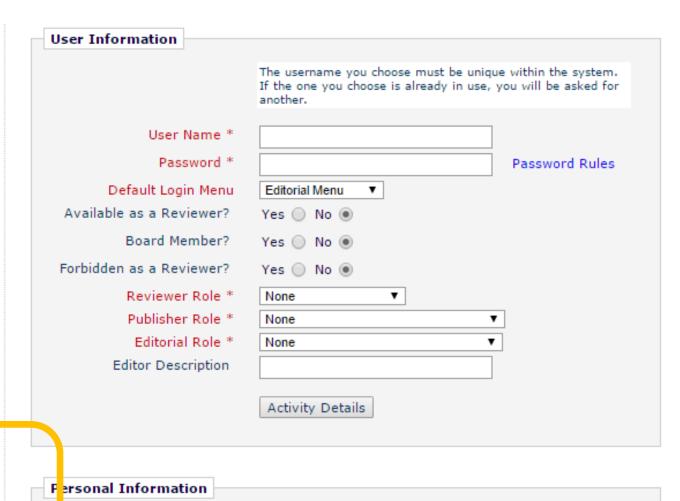
Last Modified: Jun 21 2005 10:54AM

Inactivate this User

Send Login Details

- Exclude this user from receiving all batch and reminder emails:
 - Always
 - When Unavailable Dates are active

(Enabled by Mark Watney, Managing Editor, Oct 13, 2015)



(Mr., Mrs., Dr., etc.)

Title

John

Given/First Name *

S condary Given/First Name

Excluding People from Reminders (13.1)

Send Reminder		Action	Manuscript Number	Article Type	Date MS/Revision Submitted	Days Under Review	Reviewer Name & Status	# Additional Reviewers Needed	# Require Reviews
	View Subm Details ♥ History Invite Revie		DEMOSGG-15- 52	Demo	10/28/2015	N/A	No Reviewers Invited or Assigned	2	2
User may not receive reminder letters at this time	View Subm Details ♥ History Invite Revie Submit Edi		DEMOSGG-15- 49	Demo2	10/01/2015	N/A	No Reviewers Invited or Assigned	2	2
0	View Subm Details ♥ History Invite Revie		DEMOSGG-15- 50	Demo	10/01/2015	N/A	No Reviewers Invited or Assigned	2	2
			DEMOSGG-15- 48	Demo	09/17/2015	N/A	No Reviewers Invited or Assigned	0	0
User may not receive reminder letters at this time	View Subm Details ♥ History Invite Revie Submit Edi		DEMOSGG-15- 51	Demo	09/17/2015	N/A	No Reviewers Invited or Assigned	2	2
User may not receive reminder letters at this time	View Subm Details ♥ History Invite Revie View Revie		DEMOSGG-15- 45	Demo	07/23/2015	N/A	No Reviewers Invited or Assigned	0	0
	View Subm Details ♥ History Invite Revi		DEMOSGG-15- 39	Special Issue Article	03/12/2015	128	Bryan Brown (Reviewer) Un-invited	0	0



THANK YOU!

Tony Alves, Director of Product Management

